Patient Rights Charter

The first axis: Receiving desirable health cares is the patient's right.

The second axis: The information should be provided to the patient in a satisfactory and adequate manner.

Third axis: The patient's right to choose and decide independently receiving health services should be respected.

Fourth axis: The provision of health services should be based on respecting for the patient's privacy and the principle of confidentiality.

Fifth axis: Accessing to an efficient grievance system is the patient's right.